

# WIN<sup>®</sup> 440CT



It is common knowledge that quick, accurate communications can improve the efficiency and profitability of a business. From 16 to 448 ports, the WIN<sup>®</sup> 440CT is designed for businesses of all sizes with a comprehensive range of features to specifically enhance business efficiency and profitability. The WIN<sup>®</sup> 440CT is an open platform for communication. It offers unparalleled levels of flexibility and functionality at a price that is affordable.

## **The Next Generation**

The WIN<sup>®</sup> 440CT continues WIN<sup>®</sup>'s tradition of investment protection by allowing users of WIN<sup>®</sup>'s 24D, 36D, 36DX and 100D systems, the ability to migrate existing hardware. WIN<sup>®</sup> 440CT's Advanced Digital Platform helps to protect telecommunications investments. The WIN<sup>®</sup> 440CT utilizes WIN<sup>®</sup>'s Advanced Telephony Design integrating the latest advancements in processing technology. WIN<sup>®</sup> 440CT's design incorporates VSLI circuitry, which includes 32 bit MOTOROLA RISC processors, Digital Signal Processor's, and USB technology.

## **Standard Features**

The WIN<sup>®</sup> 440CT is loaded with standard features that are optional on other systems. The unparalleled list of features include Automatic Call Distribution, Automatic Route Selection/Least Cost Routing, 8-party Conference capability, Remote Maintenance, Station Message Detail Recording, Tri-color LED's and Whisper Quiet Off-hook Voice Announce.

## **Computer Telephony**

The "CT" in the 440CT stands for Computer Telephony. The WIN<sup>®</sup> 440CT incorporates TAPI and CSTA interfaces and an Open Application Interface that allows for customized CTI applications. Optional USB modules allow for Simultaneous Voice and Data IP telephony. When combined with the WIN<sup>®</sup> 440CT's T-1 or ISDN-PRI interface, these additional features maximize use of the digital network

## **Intelligent Call Processing**

The WIN<sup>®</sup> 440CT includes the power of intelligent call processing to collect information about incoming calls, such as DID, DNIS, ANI, and CLID to route the call and provide the callers information to small workgroups or individual users. The intelligent call processing capability of the WIN<sup>®</sup> 440CT allows for calls to be routed automatically without requiring assistance of a receptionist or automated attendant. Combined with the delivery of CLID or ANI, callers experience a higher level of service and efficiency.

Each step along the way, and for as long as you own your WIN<sup>®</sup> 440CT system, you'll feel confident and secure knowing that you are supported by a company with a long standing reputation for reliability that is second to none. WIN<sup>®</sup>'s factory authorized dealer organization provides exceptional support and training and are committed to making certain that you get the best use of all the technology that WIN<sup>®</sup> Communications has available to meet your telecommunications needs both now and in the future.

# WIN® 440CT

## System Capacities

Maximum Trunks	192	Maximum Stations	384	Attendant Positions	8
Loop Start Trunks	192	Digital Stations	384	Paging Groups	32
Ground Start Trunks	192	Analog Station Adapters	384	Park Orbits	256
Caller ID Trunks	192	Analog Stations	192	Music on Hold Ports	4
Analog DID Trunks	144	Phantom Extensions	616	Conference	8
E & M Tie Lines	48	ACD Groups	32	Speed Dial	
T1 Channels	192			-Maximum System	5000
ISDN-PRI	184			-Maximum Station	500
Trunk Groups	32				



32 Button Display

## System Features

Account Codes	Conferencing – 8 Party	Message Waiting Lamps
Non-forced	Cordless Telephone Support	Digital Station
Forced/Verified	Database Back-up/Restore	Analog 2500 type
Area Background Music	Dictation Access	Music-on-Hold
Automated Attendant Answering	Direct Inward Dialing (DID)	Night Answer
Automated Call Distribution	Direct Inward Line (DIL)	Off-hook Hands-free Answerback
FIFO Queuing	Direct Inward System Access (DISA)	Off Premise Extension (OPX)
Priority Queuing	Distinctive Ringing	On-hook Dialing
Most-Idle Agent Routing	E911 Compatibility	On-hook Hands-free Answerback
Delayed Messaging	Executive Override	Paging
Real time Status & Reporting	Flexible Numbering Plan	Phantom (Virtual) Extensions
Automatic Long Call Disconnect	Flexible System Mounting	Power Fail Transfer
Automatic Number Identification	Ground Start Operation	Privacy
Automatic Route Selection	Hunt Groups	Private Line
Barge-In	Master	Real time CTI Port
Battery Back-up Interface	Terminal	Simultaneous Voice and Data
Call Accounting Support	Circular	Speed Dial by Directory
Call Forwarding	Universal Call Distribution	Station Message Detail Recording
Day/Night	Least Cost Routing	System Speed Dial
Busy/No Answer	Loop Start Operation	TAPI Interface
Direct	Loud Bell Interface	Tie Line Operation
External	Maintenance Interface	Toll Restriction
Caller-ID	Alarm Indications	Traveling Class of Service
Camp-on Transfer	Flash ROM Software Upload	Trunk to Trunk Operation
Class of Service Restrictions	Local Maintenance	
Company Name Identification	On-line Programming	
Computer Telephony LAN Gateway	Remote Maintenance	



32 Button Standard



20 Button Display



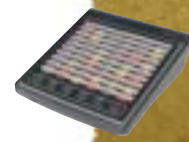
20 Button Standard

## Station Features

Auto Answer	Interactive Display	Off-hook Messaging
Automatic Last Number Redial	Last Number Redial	Option Modules
Barge-In	LCD Display	Analog Terminal Adapter
Busy/Unavailable	Time of Day	RS-232 Adapter
Call Backup	Caller-ID Name/Number	USB Interface
Call Park	Duration of Call	Service Observation
Call Waiting	Cost of Call	Speed Dial
Directed Call Pickup	Company Name Identification	Supervisor Help
Distinctive Ringing	LED-Tri-Color	Wrap-up
Do Not Disturb with Message	Log On/Off with PIN	Voice Mail Record
Handset Mute	Message Waiting	
Hands-free Speakerphone	Audible	
Headset Support	Visual	



20 Button Basic



DSS/BLF Console